

Juniper Crescent Regeneration Newsletter

October 2024

Dear Juniper Crescent,

Since our last update, we have continued to support residents and adult children through the rehousing process and have consulted residents further on design updates at events on Saturday 7th and Tuesday 10th September.

Rehousing Updates

So far, we've successfully assisted 28 households and 21 adult children in securing new properties. We do expect more properties to become available on Home Connections and do encourage you to have a look at Home Connections and bid on properties. Please do get in touch if you have any questions whether that's about a property or how we can support your move. You can also check out the rehousing guide on the QR code to the right.

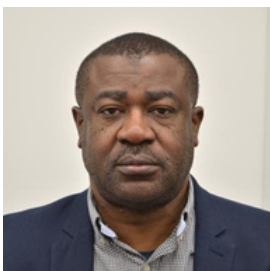
Please note that the adult child deadline offer has passed as advised in our newsletter in April.

Planning Update

Earlier this month, we had two consultation events on Saturday 7th and Tuesday 10th September. Thank you for all those who attended. This was the final consultation event before submitting a planning application to Camden Council. If you were unable to attend, please find enclosed a copy of the boards and a QR code to the website.

We expect to submit a planning application in the next month. We will issue you a link of the reports submitted as part of the application. We are also updating the materials that we have in the hub at Juniper Crescent. Feel free to pop in should you have any further questions about the design and planning application. **The hub is open on Tuesdays and Thursdays between 10am and 4pm.**

Property Management Update



Nnadozie Orisakwe
Property Manager

Your Property Manager is Nnadozie Orisakwe. Your Property Management team carries out inspections and can help with any queries about the communal areas.

If you'd like to join Nnadozie on his next inspection, please contact us on 0300 123 9966 or ask@riverside.org.uk.

**Check out the
rehousing
guide**



**Download the
consultation
slides here**



A reminder on noise nuisance

Initially, if your neighbours are noisy or causing a disturbance, or there is a neighbourly issue, we would advise you first try speaking to them. Otherwise, why not try writing to them? You can use the 'Dear Neighbour' letter found on our website or write your own version if the wording there doesn't quite fit.

We would not investigate general household noise such as babies crying, slamming doors and windows, children playing, hoovering or using a washing machine, one off parties or one off noise disturbances, tv noise, neighbours talking, or things such as neighbour fall outs or cooking smells.

**Scan below for
an example
letter template**



Live-in Guardians

In order to secure some of the void properties at Juniper Crescent that are in Phase 1 (Numbers 45-120), we have appointed Live-In Guardians. You may see more property guardians around Juniper Crescent as more households are temporarily rehoused.

All guardians have been through a vetting process, including a CRB check, to ensure they are trustworthy and respectful to neighbours. Property guardians are an important part of regeneration and are there to serve a purpose. We won't remove guardians from a property unless they breach the terms of their license.

From the Pest Control Team

There has been an increase in sightings of rodents in your area.

There are some simple easy solutions to help keep them out of your home.

1. Remove all food spillages and crumbs as soon as possible
2. Have a lid on the bin in your home
3. Empty your rubbish and dispose of properly into the large communal waste bins
4. Do not leave bin bags with food on the floor
5. Mice do not like strong scents, when cleaning possibly add peppermint oil to cleaning regime, this may deter them from entering your home, get some mice deterrents such as plug in deterrents.

Regeneration Team Update



Shaun Simpson
Regeneration Officer

A new officer has joined the team, Shaun Simpson has joined us as the new regeneration officer. He comes with a wealth of experience having worked on various projects on the Isle of Dogs and is looking forward to meeting you all.

The Regeneration team is available at the hub on Tuesdays and Thursdays between 10am and 4pm.

Should you wish to meet with the team outside of these hours, please contact us on 079666 43082 or Junipercrescent@riverside.org.uk to arrange a personal conversation.